

EUROCHAM'S 5 KEY MUST-WIN BATTLES FOR 2025



Part 4: Accelerating VAT Refund



THE CHALLENGE

Foreign-invested businesses in Vietnam struggle with delays and complications in Value-Added Tax (VAT) refund, which hinder their cash flow and operations.

Key Obstacles

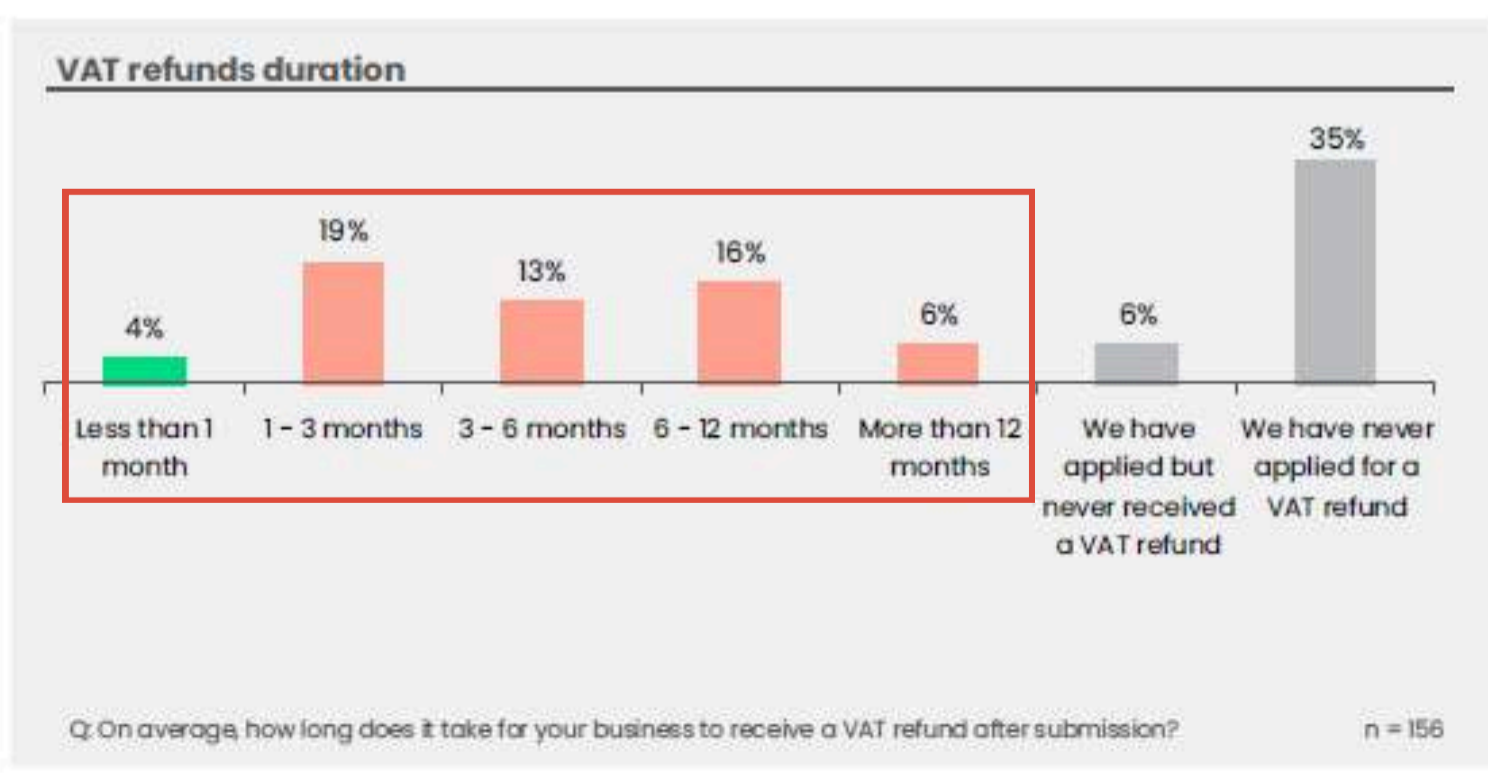
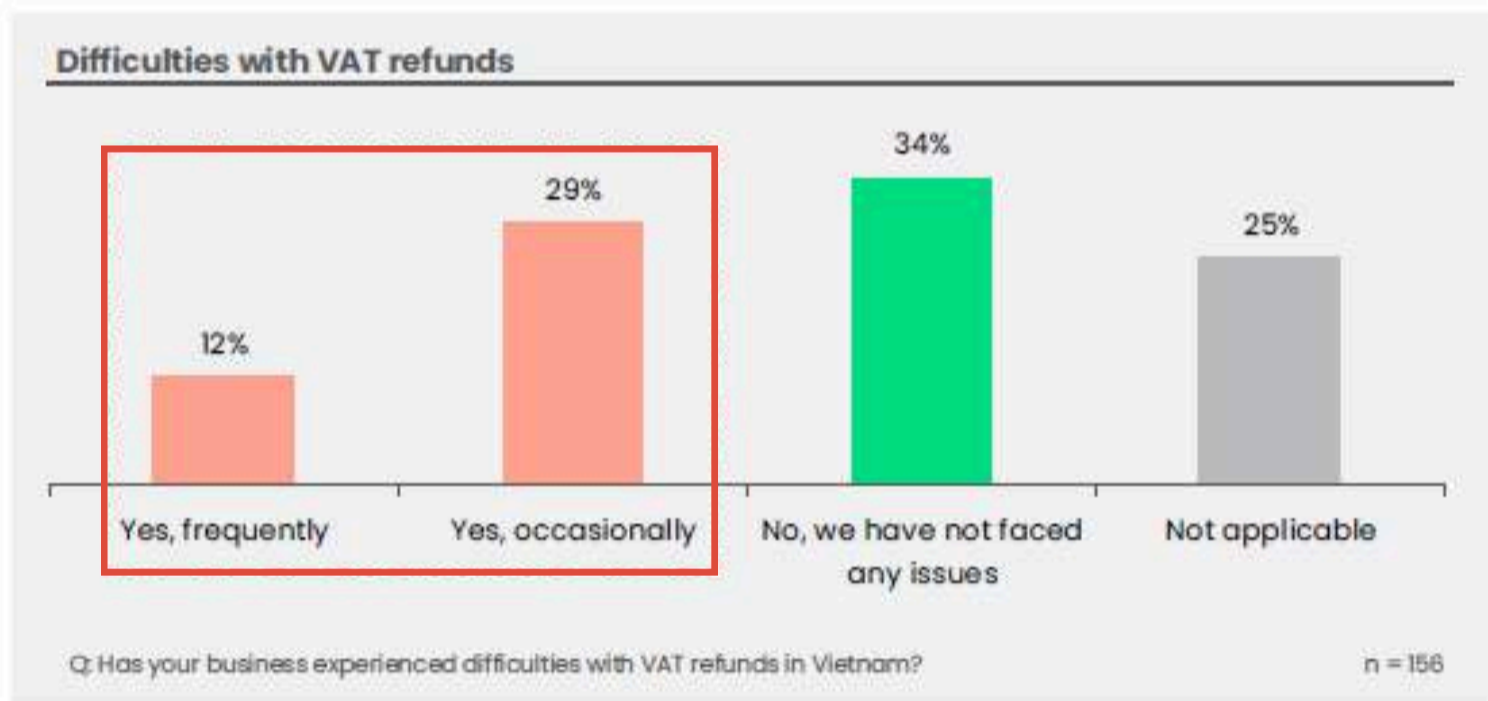


- ▶ Unclear regulations
- ▶ Lengthy invoice verification procedures
- ▶ Extensive documentation required, particularly for construction and export related refunds
- ▶ Inconsistencies in tax authorities' interpretations

EUROCHAM'S Q1 2025 BUSINESS CONFIDENCE INDEX (BCI)

In theory, VAT refund process for businesses should take **6 to 40 days**. However, only **4%** of businesses surveyed received VAT refund within 1 month after submission.

Consequently, **41%** of surveyed European businesses operating in Vietnam occasionally or frequently faced difficulties with VAT refund process.





EUROCHAM'S RECOMMENDATIONS

- ▶ Accelerating VAT refunds,
- ▶ Streamlining procedures, and
- ▶ Synchronising guidance

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